



United PetSafe® drop-off and pickup locations for U.S. airports
 U.S. military or Foreign Service Personnel traveling on orders should drop off their pet(s) at the airport check-in counter and pick up their pet(s) at the Federal Inspection Service (Customs) area or the passenger baggage service office at any U.S. airport location.

Cargo warehouse address

Airport	Drop-off location	Pickup location	Air cargo facility address
Albany, NY (ALB)	Airport check-in counter: 4:30 p.m. - 8:30 p.m. After-hours: Baggage service office	Baggage service office: 8:30 a.m. - 5 p.m.	
Aguadilla, PR (BQN)	Airport check-in counter	Airport check-in counter	
Albuquerque, NM (ABQ)	Airport check-in counter	Airport check-in counter	
Alexandria, LA (AEX)	Airport check-in counter	Airport check-in counter	
Allentown, PA (ABE)	Airport check-in counter	Airport check-in counter	
Amarillo, TX (AMA)	Airport check-in counter	Airport check-in counter	
Anchorage, AK (ANC)	Air cargo facility	Air cargo facility	3901 Old International Airport Rd. Anchorage, AK 99502
Appleton, WI (ATW)	Airport check-in counter	Airport check-in counter	
Arcata, CA (ACV)	Airport check-in counter	Airport check-in counter	
Asheville, NC (AVL)	Airport check-in counter	Airport check-in counter	
Aspen, CO (ASE)	Baggage service office	Baggage service office	
Atlanta, GA (ATL)	Air cargo facility	Air cargo facility	3400 N Inner Loop Rd. Hapeville, GA 30354
Austin, TX (AUS)	Air cargo facility	Air cargo facility After-hours: Baggage service office	3400 Spirit of Texas Ste 100 Austin, TX 78719
Bakersfield, CA (BFL)	Airport check-in counter	Airport check-in counter	
Baltimore, MD (BWI)	Air cargo facility	Air cargo facility	1003 Air Cargo DR Cargo Building B, Door 26-29 Baltimore, MD 21240
Baton Rouge, LA (BTR)	Airport check-in counter	Airport check-in counter	
Beaumont, TX (BPT)	Airport check-in counter	Airport check-in counter	
Beckley, WV (BKW)	Airport check-in counter	Airport check-in counter	
Bentonville/Fayetteville, AR	Airport check-in counter	Airport check-in counter	

Airport	Drop-off location	Pickup location	Air cargo facility address
Billings, MT (BIL)	Airport check-in counter	Airport check-in counter	1901 Terminal Circle Billings, MT 59105
Binghamton, NY (BGM)	Airport check-in counter	Airport check-in counter	
Birmingham, AL (BHM)	Airport check-in counter	Airport check-in counter	
Bismarck, ND (BIS)	Airport check-in counter	Airport check-in counter	
Boise, ID (BOI)	Air cargo facility: Monday, 5:30 a.m. - 6 p.m.; Tuesday - Friday, 5 a.m. - 6 p.m.; Saturday - Sunday, Closed	Air cargo facility After-hours: Baggage service office	2827 Apollo Boise, ID 83705
Boston, MA (BOS)	Air cargo facility	Air cargo facility	122 Harbor side Dr. Building 62 East Boston, MA 02128
Bozeman, MT (BZN)	Airport check-in counter	Airport check-in counter	
Bradford, PA (BFD)	Airport check-in counter	Airport check-in counter	
Brownsville, TX (BRO)	Air cargo facility or Airport check-in counter	Air cargo facility or Airport check-in counter	700 South Amelia Earhart Dr. Brownsville, TX 78521
Buffalo, NY (BUF)	Intra-U.S.: Airport check-in counter International: Air cargo facility	Intra-U.S.: Airport check-in counter International: Air cargo facility	275 Cayuga Road Cheektowaga, NY 14225
Burbank, CA (BUR)	Airport check-in counter	Airport check-in counter	
Burlington, AL (BTV)	Airport check-in counter	Airport check-in counter	
Carlsbad, CA (CLD)	Airport check-in counter	Airport check-in counter	
Casper, WY (CPR)	Airport check-in counter	Airport check-in counter	
Cedar Rapids, IA (CID)	Airport check-in counter	Airport check-in counter	
Charleston, WV (CRW)	Airport check-in counter	Airport check-in counter	
Charlotte, NC (CLT)	Air cargo facility	Air cargo facility	4402 Yorkmont Rd. Charlotte, NC 28208
Charlottesville, VA (CHO)	Airport check-in counter	Airport check-in counter	
Chicago, IL (ORD)	Air cargo facility	Air cargo facility	630 South Cargo Access Rd. Building 630 Chicago, IL 60666 - Turn north on Taft
Chico, CA (CIC)	Airport check-in counter	Airport check-in counter	
Cincinnati, OH (CVG)	Airport check-in counter	Airport check-in counter	
Clarksburg, WV (CKB)	Airport check-in counter	Airport check-in counter	

Airport	Drop-off location	Pickup location	Air cargo facility address
Cleveland, OH (CLE)	Air cargo facility	Air cargo facility	6090 Cargo Rd. Cleveland, OH 44135
Cody, WY (COD)	Airport check-in counter	Airport check-in counter	
College Station, TX (CLL)	Airport check-in counter		
Colorado Springs, CO (COS)	Airport check-in counter	Airport check-in counter	
Columbia, SC (CAE)	Airport check-in counter	Airport check-in counter	
Columbus, OH (CMH)	Air cargo facility or baggage service office	Airport check-in counter	4750 5th Ave. Columbus, OH 43219
Corpus Christi, TX (CRP)	Airport check-in counter		
Crescent City, CA (CEC)	Airport check-in counter	Airport check-in counter	
Dallas, TX - Love Field (DAL)	Airport check-in counter	Airport check-in counter	
Dallas/Fort Worth, TX (DFW)	Air cargo facility	Air cargo facility	2417 North Support Dallas, TX 75261
Dayton, OH (DAY)	Airport check-in counter	Airport check-in counter	
Denver, CO (DEN)	Air cargo facility	Air cargo facility	27000 E 75th Ave. Denver, CO 80249
Des Moines, IA (DSM)	Air cargo facility	Air cargo facility	6100 Fleur Dr. Des Moines, IA 50321
Detroit, MI (DTW)	Air cargo facility	Air cargo facility	Building 614 - A East Service Dr. Detroit, MI 48242
Dubois, PA (DUJ)	Airport check-in counter	Airport check-in counter	
Duluth, MN (DLH)	Airport check-in counter	Airport check-in counter	
Durango, CO (DRO)	Airport check-in counter	Airport check-in counter	
Eau Claire, WI (EAU)	Airport check-in counter	Airport check-in counter	
El Centro, CA (IPL)	Airport check-in counter	Airport check-in counter	
El Paso, TX (ELP)	Air cargo facility	Air cargo facility	6415 Convair Suite D El Paso, TX 79925
Erie, PA (ERI)	Airport check-in counter	Airport check-in counter	
Eugene, OR (EUG)	Airport check-in counter	Airport check-in counter	
Fargo, ND (FAR)	Airport check-in counter	Airport check-in counter	

Airport	Drop-off location	Pickup location	Air cargo facility address
Fort Lauderdale, FL (FLL)	Air cargo facility After-hours: Baggage service office (Sat. and Sun. after 3 p.m.)	Air cargo facility After-hours: Baggage service office (Sat. and Sun. after 3 p.m.)	3519 Southwest 2nd Ave. / Bay 3 Ft. Lauderdale, FL 33315
Fort Myers, FL (RSW)	Air cargo facility	Air cargo facility After-hours: Baggage service office	11850 Region Lane Ft. Myers, FL 33913
Fort Walton Beach, FL (VPS)	Airport check-in counter	Airport check-in counter	
Fort Wayne, IN (FWA)	Airport check-in counter	Airport check-in counter	
Franklin, PA (FKL)	Airport check-in counter	Airport check-in counter	
Fresno, CA (FAT)	Airport check-in counter	Airport check-in counter	
Grand Junction, CO (GRK)	Airport check-in counter	Airport check-in counter	
Grand Rapids, MI (GRR)	Airport check-in counter	Airport check-in counter	
Great Falls, MT (GTF)	Airport check-in counter	Airport check-in counter	
Green Bay, WI (GRB)	Airport check-in counter	Airport check-in counter	
Greensboro, NC (GSO)	Airport check-in counter: Saturday - Sunday, closed	Baggage service office	
Greenville/Spartanburg, SC (GSP)	Airport check-in counter	Airport check-in counter	
Gulfport, MS (GPT)	Airport check-in counter	Airport check-in counter	
Gunnison, CO (GUC)	Airport check-in counter	Airport check-in counter	
Hancock, MI (CMX)	Airport check-in counter	Airport check-in counter	
Harlingen, TX (HRL)	Airport check-in counter	Airport check-in counter	
Harrisburg, PA (MDT)	Airport check-in counter	Airport check-in counter	
Hartford, CT (BDL)	Air cargo facility	Air cargo facility and Baggage service office	85-420 Air Cargo East Windsor, CT 06096
Hayden, CO (HDN)	Airport check-in counter	Airport check-in counter	
Hilo, HI (ITO)	Airport check-in counter	Airport check-in counter	
Honolulu, HI (HNL)	Air cargo facility	Air cargo facility	3033 Aolele Street Honolulu, HI 96819
Houston, TX (IAH)	Air cargo facility	Air cargo facility	3230 Pallet Rd. Houston, TX 77032
Huntsville, AL (HSV)	Airport check-in counter	Airport check-in counter	
Idaho Falls, ID (IDA)	Airport check-in counter	Airport check-in counter	

Airport	Drop-off location	Pickup location	Air cargo facility address
Indianapolis, IN (IND)	Air cargo facility	Air cargo facility	7899 South Service Building 622 Indianapolis, IN 46241
Inyokern, CA (IYK)	Airport check-in counter	Airport check-in counter	
Ithaca, NY (ITH)	Airport check-in counter	Airport check-in counter	
Jackson, MS (JAN)	Airport check-in counter	Airport check-in counter	
Jackson, WY (JAC)	Airport check-in counter	Airport check-in counter	
Jacksonville, FL (JAX)	Air cargo facility	Air cargo facility	13824 Thomas Imeson Building 1 Jacksonville, FL 32218
Johnstown, PA (JST)	Airport check-in counter	Airport check-in counter	
Kahului, HI (OGG)	Air cargo facility	Air cargo facility / State of Hawaii USDA (AG) building adjacent to air cargo facility	United Airlines Cargo 871 Haleakala Highway Kahului Airport, HI 96732
Kalispell, MT	Airport check-in counter	Airport check-in counter	
Kansas City, MO (MCI)	Air cargo facility	Air cargo facility	594 Mexico City Ave. Kansas City, MO 64153
Klamath Falls, OR (LMT)	Airport check-in counter	Airport check-in counter	
Knoxville, TN (TYS)	Airport check-in counter	Airport check-in counter	
Kona, HI (KOA)	Air cargo facility	Air cargo facility	73-211 UU St. Kailua-Kona, HI 96740
Lafayette, LA (LFT)	Airport check-in counter	Airport check-in counter	
Lake Charles, LA (LCH)	Airport check-in counter	Airport check-in counter	
Lansing, MI (LAN)		Airport check-in counter	
Laredo, TX (LRD)	Airport check-in counter	Airport check-in counter	
Las Vegas, NV (LAS)	Air cargo facility	Air cargo facility	6055 Surrey St. Suite 108 Las Vegas, NV 89119
Lexington, KY (LEX)	Airport check-in counter	Airport check-in counter	
Lihue, HI (LIH)	Airport check-in counter	Airport check-in counter	
Lincoln, NE (LNK)	Airport check-in counter	Airport check-in counter	
Little Rock, AR (LIT)	Airport check-in counter	Airport check-in counter	

Airport	Drop-off location	Pickup location	Air cargo facility address
Long Beach, CA (LBB)	QuickPak center	QuickPak center	
Los Angeles, CA (LAX)	Air cargo facility	Air cargo facility	5932 Century Blvd. Los Angeles, CA 90045
Louisville, KY (SDF)	Baggage service office	Ticket counter	
Madison, WI (MSN)	Airport check-in counter	Airport check-in counter	
Manchester, NH (MHT)	Airport check-in counter	Airport check-in counter	
McAllen, TX (MFE)	Baggage service office	Baggage service office	
Medford, OR (MFR)	Airport check-in counter	Airport check-in counter	
Memphis, TN (MEM)	Baggage service office	Baggage service office	
Miami, FL (MIA)	Air cargo facility	Air cargo facility	United Airlines Cargo c/o Swissport 2261 N.W. 67th Ave. Building 700 Miami, FL 33299
Midland, TX (MAF)	Airport check-in counter	Airport check-in counter	
Milwaukee, WI (MKE)	Airport check-in counter	Baggage service office	
Minneapolis, MN (MSP) Cargo	Intra-U.S.: Airport check-in counter or air cargo facility International: Air cargo facility (Saturday, 8 a.m. - 12 p.m.; Sunday, Closed)	Intra-U.S.: Baggage service office or air cargo facility International: Air cargo facility (Saturday, 8 a.m. - 12 p.m.; Sunday, Closed)	7550 23rd Ave. South Bloomington, MN 55450
Minot, ND (MOT)	Airport check-in counter	Airport check-in counter	
Missoula, MT (MSO)	Airport check-in counter	Airport check-in counter	
Mobile, AL (MOB)	Airport check-in counter	Airport check-in counter	
Modesto, CA (MOD)	Airport check-in counter	Airport check-in counter	
Moline, IL (MLI)	Airport check-in counter	Airport check-in counter	
Monterey, CA (MRY)	Airport check-in counter	Airport check-in counter	
Montrose, CO (MTJ)	Airport check-in counter	Airport check-in counter	
Morgantown, WV (MGW)	Airport check-in counter	Airport check-in counter	
Muskegon, MI (MKG)	Airport check-in counter	Airport check-in counter	
Myrtle Beach, FL (MYR)	Airport check-in counter	Airport check-in counter	

Airport	Drop-off location	Pickup location	Air cargo facility address
Nashville, TN (BNA)	Air cargo facility	Air cargo facility	963 Airport Service Road Nashville, TN 37214
New Orleans, LA (MSY)	Air cargo facility	Air cargo facility	Building 5, West Access Road Kenner, LA 70062
New York, NY (LGA)	Baggage service office	Baggage service office	
New York/Newark, NJ (EWR)	Terminal C, QuickPak facility	Terminal C, QuickPak facility	
Norfolk, VA (ORF)	Air cargo facility	Air cargo facility	6000 Robin Hood Dr. Norfolk, VA 23518
Oakland, CA (OAK)	Air cargo facility	Air cargo facility	Building M 103 Alan Shepard Way Oakland, CA 94621
Oklahoma City, OK (OKC)	Monday-Friday: Air cargo facility Saturday-Sunday and after-hours: Baggage service office	Monday-Friday: Air cargo facility Saturday-Sunday and after-hours: Baggage service office	7100 Air Cargo Road Oklahoma City, OK 73159
Omaha, NE (OMA)	Air cargo facility	Air cargo facility	5233 Boeing Court Omaha, NE 68110
Ontario, CA (ONT)	Airport check-in counter	Airport check-in counter	
Orange County, CA (SNA)	Air cargo facility	Air cargo facility	3000 Airways Ave. Suite B5A Costa Mesa, CA 92626
Orlando, FL (MCO)	Location based on total weight of pet and kennel: Less than 100 lb.: Baggage service office Equal to or more than 100 lb.: Air cargo facility	Location based on total weight of pet and kennel: Less than 100 lb.: Baggage service office Equal to or more than 100 lb.: Air cargo facility	9463 Benford Road Orlando, FL 32827
Oxnard, CA (OXR)	Airport check-in counter	Airport check-in counter	
Paducah, KY (PAH)	Airport check-in counter	Airport check-in counter	
Pasco, WA (PSC)	Airport check-in counter	Airport check-in counter	
Pensacola, FL (PNS)	Airport check-in counter	Baggage service office	
Peoria, IL (PIA)	Airport check-in counter	Airport check-in counter	
Philadelphia, PA (PHL)	Air cargo facility	Air cargo facility	Cargo City Building 4 Philadelphia, PA 19153
Phoenix, AZ (PHX)	Air cargo facility	Air cargo facility	1251 South 25th Place Building C34 Phoenix, AZ 85034
Pittsburgh, PA (PIT)	Air cargo facility	Air cargo facility	3000 Halverson Road Moon, PA 15108
Portland, ME (PWM)	Airport check-in counter	Airport check-in counter	
Portland, OR (PDX)	Air cargo facility	Air cargo facility	8101 NE Airport Way Portland, OR 97218

Airport	Drop-off location	Pickup location	Air cargo facility address
Providence, RI (PVD)	Ticket counter	Ticket counter	
Raleigh/Durham (RDU)	Air cargo facility	Air cargo facility	1035 Cargo Dr. Suite 1201 Morrisville, NC 27560
Rapid City, SD (RAP)	Airport check-in counter	Airport check-in counter	
Redding, CA (RDD)	Airport check-in counter	Airport check-in counter	
Redmond, OR (RDM)	Airport check-in counter	Airport check-in counter	
Reno, NV (RNO)	Baggage service office	Baggage service office	
Richmond, VA (RIC)	Air cargo facility	Air cargo facility	5300 Federal Rd. Richmond, VA 23250
Roanoke, VA (ROA)	Airport check-in counter	Airport check-in counter	
Rochester, NY (ROC)	Airport check-in counter	Airport check-in counter	
Sacramento, CA (SMF)	Air cargo facility	Air cargo facility	6701 Lindberg Drive Sacramento, CA 95833
Saginaw, MI (MBS)	Airport check-in counter	Airport check-in counter	
Salt Lake City, UT (SLC)	Air cargo facility After hours: Not accepted on Sundays or after hours	Air cargo facility After hours: Baggage Service	Corner of N3700W St. 510N St. Salt Lake City, UT 84122
San Antonio, TX (SAT)	Air cargo facility	Air cargo facility	10000 John Saunders Road Bay 39 San Antonio, TX 78216
San Diego, CA (SAN)	Air cargo facility	Air cargo facility	2375 Air Lane Road San Diego, CA 92101
San Francisco, CA (SFO)	Air cargo facility	Air cargo facility	585 McDonnell Rd. S. San Francisco, CA 94128
San Jose, CA (SJC)	Air cargo facility	Air cargo facility	1521 Airport Blvd., San Jose, CA 95110
San Juan, PR (SJU)	Air cargo facility	Air cargo facility	Cargo Service Building E-5 Ave Jose A Santana Aeropuerto Intl Luis Muñoz Zona Cargo Aeria Carolina P.R. 00983
San Luis Obispo, CA (SBP)	Airport check-in counter	Airport check-in counter	
Santa Barbara, CA (SBA)	Ticket counter	Ticket counter	
Santa Maria, CA (SMX)	Baggage service office	Baggage service office	
Sarasota, FL (SRQ)	Airport check-in counter: 10:30 a.m.- 3 p.m. February hours: 8 a.m. - 3 p.m.	Baggage service office	

Airport	Drop-off location	Pickup location	Air cargo facility address
Savannah, GA (SAV)	Airport check-in counter	Airport check-in counter	
Seattle, WA (SEA)	Air cargo facility	Air cargo facility	16745 Air Cargo Road Seattle, WA 98158
Shreveport, LA (SHV)	Airport check-in counter	Airport check-in counter	
Sioux Falls, SD (FSD)	Airport check-in counter	Airport check-in counter	
South Bend, IN (SBN)	Airport check-in counter	Airport check-in counter	
Spokane, WA (GEG)	Airport check-in counter: 4:00 am - 10:00am Daily	Airport check-in counter Prior to two hours after arrival of last flight	
Springfield, IL (SPI)	Airport check-in counter	Airport check-in counter	
Springfield, MO (SGF)	Airport check-in counter	Airport check-in counter	
St. George, UT (SGU)	Airport check-in counter	Airport check-in counter	
St. Louis, MO (STL)	Air cargo facility	Air cargo facility After hours: Baggage service office	9833 Air Cargo Road Berkeley, MO 63134
State College, PA (SCE)	Baggage service office	Baggage service office	
Staunton, VA (SHD)	Airport check-in counter	Airport check-in counter	
Tallahassee, FL (TLH)	Airport check-in counter	Airport check-in counter	
Tampa, FL (TPA)	Air cargo facility	Air cargo facility	4662 Air Cargo Rd. Tampa, FL 33614
Traverse City, MI (TVC)	Airport check-in counter	Airport check-in counter	
Tucson, AZ (TUS)	Airport check-in counter	Airport check-in counter	
Tulsa, OK (TUL)	Airport check-in counter	Airport check-in counter	
Tyler, TX (TYR)	Airport check-in counter	Airport check-in counter	
Vail, CO (EGE)	Airport check-in counter	Airport check-in counter	
Victoria, TX (VCT)	Airport check-in counter	Airport check-in counter	
Waco, TX (ACT)	Airport check-in counter	Airport check-in counter	
Washington, D.C. - Dulles (IAD)	Air cargo facility	Air cargo facility	23723 Air Freight Lane Dulles, VA 29166
Washington, D.C. - National (DCA)	Air cargo facility: Monday - Friday, 6 a.m. - 10 p.m.; Saturday, 6 a.m. - 2 p.m.; Sunday, Closed	Air cargo facility After-hours: Baggage service office	106 Air Cargo Rd. Washington, D.C. 20001
Wausau, WI (CWA)	Airport check-in counter	Airport check-in counter	

Airport	Drop-off location	Pickup location	Air cargo facility address
West Palm Beach, FL (PBI)	Air cargo facility	Air cargo facility	1306 N Perimeter West Palm Beach, FL 33406
Wichita, KS (ICT)	Airport check-in counter	Airport check-in counter	
Wilkes-Barre/Scranton, PA (AVP)	Airport check-in counter	Airport check-in counter	
Yuma, AZ (YUM)	Airport check-in counter	Airport check-in counter	