

Origin: \_\_\_\_\_ AWB #: \_\_\_\_\_  
Journey # (for military pets only): \_\_\_\_\_  
*For internal use only*



## PetSafe Customer Acknowledgement Form

The safety of your pet is the highest priority for United Airlines, Inc. (“United”) and our PetSafe® program. Therefore, in addition to obtaining a valid health certificate, we require that you are familiar with the risks associated with pet air travel and confirm that you are willing to accept those risks, including those specific to certain breeds. We also require your confirmation that you have taken the necessary steps to prepare your pet for a safe travel experience.

Please review this form carefully and enter your contact information. Alternatively, you may designate another person as the point of contact. The completed and signed form must be presented when your pet is dropped off for travel.

When your pet travels, he or she will be exposed to new environments and will be restricted to a crate for an extended period of time. If your animal reacts negatively to stress or anxiety and/or is not acclimated to extended periods of confinement, we strongly recommend you delay your decision to transport your pet until he or she is better prepared for travel.

To supplement the information you received at the time of booking, here are some, but not all, of the factors that can significantly raise the risk to your pet during travel.

### Risk factors associated with injury or death during pet travel

- |   |  |
|---|--|
| <ul style="list-style-type: none"><li>• Physical traits of certain dog breeds including snub nosed such as bulldogs or strong-jawed such as pit bulls</li><li>• Effects of stress on older pets or pets in poor health</li><li>• Aggressive or anxious pets that may attempt escape</li></ul> | <ul style="list-style-type: none"><li>• Failure to familiarize and acclimate your pet to its crate prior to travel</li><li>• Effects of extreme temperatures</li><li>• Stress associated with a longer journey</li></ul> |
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### The following conditions apply when accepting and shipping your pet:

- I confirm that I have reviewed the information provided by the United PetSafe team and I have taken the necessary steps to prepare my pet for travel as required by the PetSafe program.
- I confirm that my pet has been fully examined and approved for air travel by a licensed veterinarian and that my pet meets the requirements of the PetSafe program and applicable law.
- I hereby authorize United to pursue emergency services for my pet if deemed necessary by United at any point during the journey of my pet.
- I hereby authorize United to fully investigate the cause of any ill health or abnormal condition resulting in injury or death, including performance of a necropsy, in the unlikely event these occur.
- I hereby authorize the following person as the single point of contact for United in the event of an emergency or for any updates or alerts regarding the transportation of my pet. I acknowledge that United is not responsible for contacting any other parties who may be involved.

Contact Name: \_\_\_\_\_ Phone #: \_\_\_\_\_ 2nd Phone #\*: \_\_\_\_\_

Email: \_\_\_\_\_ Relationship to shipper on AWB: \_\_\_\_\_

*\*optional*

My signature below certifies that I have read and understood the risks, requirements and recommendations provided by United, and I agree to the conditions set forth immediately above.

\_\_\_\_\_  
Print full name of pet owner

\_\_\_\_\_  
Owner signature and date